



New re-test wait times Q-and-A's

Q. How are the current re-test wait times changing?

A. The following table shows the current wait times and how they'll change on June 25, 2018.

Re-test comparison chart

Test Type	Current re-test wait time			New re-test wait times (June 25, 2018)		
	after 1 st attempt	after 2 nd attempt	after 3 rd attempt	after 1 st attempt	after 2 nd attempt	after 3 rd attempt
All knowledge tests	1 day between each attempt			7 days between each attempt		
Class 1 to 4 road tests	7 days	14 days	14 days	14 days	30 days	30 days
Class 5 and 6 road tests	7 days	14 days	14 days	14 days	30 days	60 days
Class 7 and 8 road tests	14 days	14 days	14 days	14 days	30 days	60 days
Class 6 and 8 MST	7 days	7 days	7 days	7 days	7 days	7 days
Endorsement 20 road test	7 days	14 days	7 days	14 days	30 days	60 days
Endorsement 7 house trailer road test	7 day	14 days	14 days	14 days	30 days	60 days
Standalone Class 1-4 and endorsement 7, 20, air pre-trips	1 day	7 days	7 days	7 days	7 days	7 days

Q. Why did ICBC change re-test wait times?

A. The new re-test wait times are intended to encourage drivers to be better prepared for their first attempt and to reduce the number of re-tests. Approximately 92% of our customers qualify on their road test within three attempts. The numbers are similar for knowledge testing.

It will free up more knowledge test kiosks at busy driver licensing offices and will increase the availability for ICBC driver examiners to conduct road tests for customers testing for the first time.

This will ensure fair and reasonable access to testing resources for all customers.



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Q. Do other jurisdictions have wait times similar to these new rules?

A. There are some jurisdictions that have shifted to requiring an extended wait period between testing.

- Quebec has a 28-day wait period before re-attempting a road test.
- Many U.S. states limit the number of attempts allowed each year.
- In Washington State you must wait three months after a third failed road test.
- Manitoba not only has a longer road test waiting period for a first failed attempt (14 days), but it requires customers who fail a fourth road test to complete two hours of driver training with a driver training school before the fifth and subsequent attempts.

Q. I have a customer that is scheduled to begin their on-road training. If they fail a knowledge test they won't be able to start that training for at least a week and it will affect my training schedule. What can be done to minimize the impact on my school?

A. We understand that schools may need to make some adjustments to accommodate for the changes to re-test wait times.

Our driver licensing staff will assist by informing customers before every knowledge test that there is a 7-day wait time in the event they do not qualify. We encourage you to do the same with your students. The customer can then choose to proceed or take more time to prepare for their test.

Q. Will booking road tests for my students be affected?

A. Other than the adjusted re-test wait times, there will be no impacts on how driving schools book their road tests.